



Auction Operations Status

Subject to change pursuant to government directive and labor availability.

U.S. Auctions

	Security	Arrange Pick-Up†	Receive Vehicles	Check-in / Stock in AMS	Condition Reports / Inspections	Redemptions (By Appt. Only)	Keys§	Shopping & Estimates	Recon: Mechanical	Recon: Body	Recon: Detail	Simulcast-Only Sales*	DealerBlock	Post-Sale Inspection	Arrange Delivery†	Release Vehicle Generate Gate Pass On-Site	Release Vehicle w/ Prev. Issued Gate Pass	Send/Receive Titles (mail or dropbox)	Issue Payments (Check or Wire)	Arbitrations
Alabama <i>Birmingham</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Arkansas <i>Little Rock</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes**	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Arizona <i>Phoenix</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
California <i>Golden Gate</i>	Yes	No	No	No	No	Yes	Yes	No	No	No	No	No	Yes	Yes	No	No	No	No	No	No
<i>Fresno</i>	Yes	No	No	No	No	Yes	Yes	No	No	No	No	No	Yes	Yes	No	No	No	No	No	No
<i>Brashers</i>	Yes	No	No	No	No	Yes	Yes	No	No	No	No	No	Yes	Yes	No	No	No	No	No	No
<i>Sacramento</i>	Yes	No	No	No	No	Yes	Yes	No	No	No	No	No	Yes	Yes	No	No	No	No	No	No
<i>Los Angeles</i>	Yes	No	No	No	No	Yes	Yes	No	No	No	No	No	Yes	Yes	No	No	No	No	No	No
<i>Riverside</i>	Yes	No	No	No	No	Yes	Yes	No	No	No	No	No	Yes	Yes	No	No	No	No	No	No
<i>San Diego</i>	Yes	No	No	No	No	Yes	Yes	No	No	No	No	No	Yes	Yes	No	No	No	No	No	No
Colorado <i>Colorado Springs</i>	Yes	Yes†	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes	Yes	No	No	Yes	No	Yes	No
Florida <i>Jacksonville</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
<i>Ocala</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
<i>Orlando</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
<i>Sarasota</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
<i>Tampa</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Georgia <i>Atlanta</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Idaho <i>Boise</i>	Yes	Yes†	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes	Yes	No	No	Yes	No	Yes	No

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Illinois <i>Chicago</i>	Yes	Yes†	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No
Indiana <i>Indianapolis</i>	Yes	Yes†	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No
Iowa <i>Des Moines</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Kentucky <i>Lexington</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Louisiana <i>Shreveport</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Massachusetts <i>Boston</i> <i>Concord</i>	Yes Yes	Yes† Yes†	Yes Yes	Yes Yes	No No	Yes Yes	Yes Yes	No No	No No	No No	No No	No No	Yes Yes	Yes Yes	No No	No No	Yes Yes	No No	No No	No No
Michigan <i>Flint</i> <i>Lansing</i>	Yes Yes	Yes† No	Yes Yes	Yes No	Yes No	Yes Yes	Yes No	No No	No No	No No	No No	No No	Yes No	No No	No No	No No	Yes Yes	No No	Yes No	No No
Minnesota <i>Minneapolis</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes**	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Missouri <i>Kansas City</i> <i>St. Louis</i>	Yes Yes	Yes† Yes†	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	No No	No No	No No	No No	No No	Yes Yes	Yes Yes	No No	No No	Yes Yes	No No	Yes Yes	No No
Nevada <i>Las Vegas</i> <i>Reno</i>	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	Yes Yes	No No	No No	No No	No No	Yes No	Yes Yes	Yes Yes	Yes Yes	No No	Yes Yes	Yes Yes	Yes Yes	Yes Yes
New Jersey <i>New Jersey</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes**	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes



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New York																				
<i>Buffalo</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No
<i>Long Island</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes**	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No
<i>Syracuse</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No
North Carolina																				
<i>Charlotte</i>	Yes	Yes†	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes	Yes	No	No	Yes	No	Yes	No
<i>Raleigh</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
North Dakota																				
<i>Fargo</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Ohio																				
<i>Cincinnati/Dayton</i>	Yes	Yes†	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No
<i>Cleveland</i>	Yes	Yes†	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No
<i>Queen City</i>	Yes	Yes†	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	No	No	Yes	No	Yes	No
Oklahoma																				
<i>Tulsa</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Oregon																				
<i>Northwest</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
<i>Portland</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Pennsylvania																				
<i>Mercer</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
<i>PA</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
<i>Pittsburgh</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
South Dakota																				
<i>Sioux Falls</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Tennessee																				
<i>East Tennessee</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
<i>Knoxville</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
<i>Memphis</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
<i>Nashville</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes

U.S. Auctions

	Security	Arrange Pick-Up [‡]	Receive Vehicles	Check-in / Stock in AMS	Condition Reports / Inspections	Redemptions (By Appt. Only)	Keys [§]	Shopping & Estimates	Recon: Mechanical	Recon: Body	Recon: Detail	Simulcast-Only Sales*	DealerBlock	Post-Sale Inspection	Arrange Delivery [‡]	Release Vehicle Generate Gate Pass On-Site	Release Vehicle w/ Prev. Issued Gate Pass	Send/Receive Titles (mail or dropbox)	Issue Payments (Check or Wire)	Arbitrations
Texas																				
Austin	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Dallas	Yes	Yes [‡]	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No
Houston	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
San Antonio	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Utah																				
Salt Lake City	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Virginia																				
DC	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Washington																				
Seattle	Yes	Yes [‡]	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes	Yes	No	No	Yes	No	Yes	No

* Simulcast-only sales will initiate the week of April 6, 2020, and may be conducted remotely. Vehicles will not run in lanes during sales. Sellers must remote-ship vehicles and will not be permitted on-site at auctions during sales.

‡ Arrangement of pick-up and/or delivery in U.S. may be handled remotely via centralized dispatch, CarsArrive and/or leverage third-party carriers (subject to availability). At this time, centralized dispatch for pick-ups is only available to commercial customers.

§ Key cutting services provided by High Tech Locksmiths or authorized third-parties; coverage may be limited and subject to labor availability across all active locations.

** Limited services available through Friday, April 3, 2020; future coverage dependent on demand.

Canada Auctions

	Security	Arrange Pick-Up† (Third Party)	Receive Vehicles	Check-in / Stock in AMS	Condition Reports / Inspections	Redemptions (By Appt. Only)	Keys	Shopping & Estimates	Recon: Mechanical	Recon: Body	Recon: Detail	Simulcast-Only Sales*	DealerBlock	Post-Sale Inspection	Arrange Delivery†	Release Vehicle Generate Gate Pass On-Site	Release Vehicle w/ Prev. Issued Gate Pass	Send/Receive Ownership (mail or dropbox)	Issue Payments (Cheque or Wire)	Arbitrations	
Alberta																					
<i>Calgary</i>	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
<i>Edmonton</i>	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
British Columbia																					
<i>Vancouver</i>	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Manitoba																					
<i>Winnipeg</i>	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
New Brunswick																					
<i>Moncton</i>	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	Yes	No	Yes	No	Yes	Yes	Yes	Yes	Yes
Newfoundland & Labrador																					
<i>St. John's</i>	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	Yes	No	Yes	No	Yes	Yes	Yes	Yes	Yes
Nova Scotia																					
<i>Halifax</i>	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	Yes	No	Yes	No	Yes	Yes	Yes	Yes	Yes
Ontario																					
<i>Kitchener</i>	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
<i>Ottawa</i>	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
<i>Toronto</i>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
<i>Windsor</i>	Yes	Yes	Yes	Yes	No	Yes	No	No	No	No	No	No	Yes	No	Yes	No	Yes	Yes	Yes	Yes	No
Quebec																					
<i>Montreal</i>	Yes	No	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No
<i>Quebec</i>	Yes	No	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No
Saskatchewan																					
<i>Saskatoon</i>	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	No	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes

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† Arrangement of pick-up and/or delivery in Canada subject to availability of third-party carriers.